

# STATSAFE

Automated Medication Management

By  PHOENIX



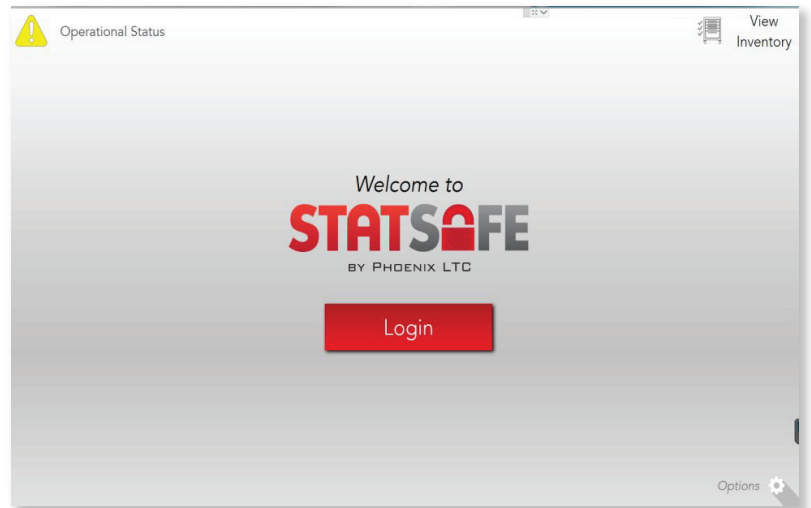
## Connecting Your StatSafe to the Internet



PhoenixLTC.com | 855.MED.CART (633.2278)

# The StatSafe is not connected to the internet?

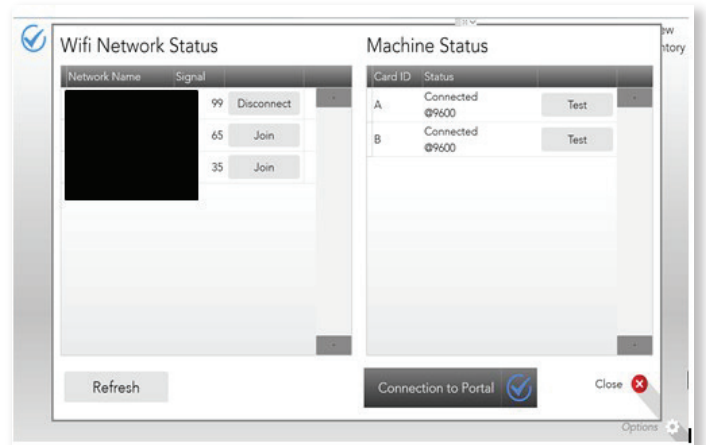
- The cart will have a yellow triangle next to the "Operational Status."
- This means it is not connected to the Wi-Fi or Ethernet currently.



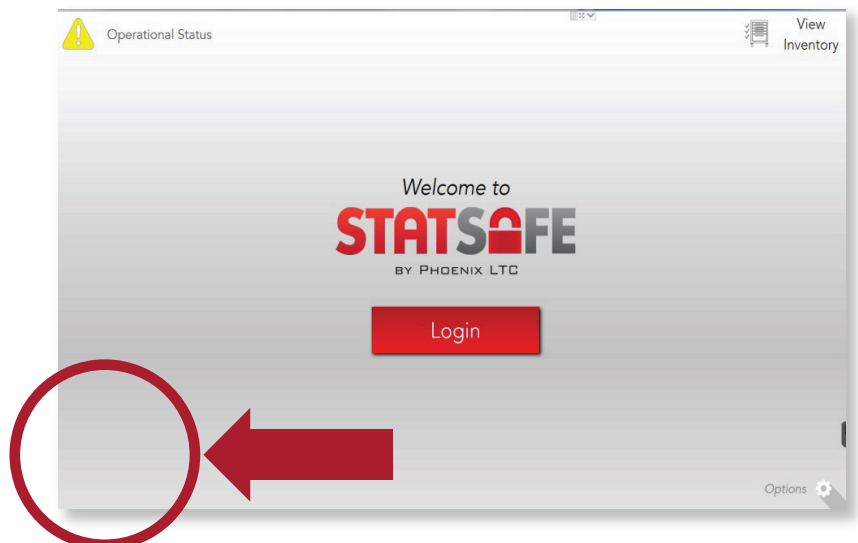
1. You can click on "Operational Status" to see this screen.
2. You will see a list of all available networks.
3. You can either join a network if one is not connected or disconnect and re-join the original network.
4. If you get the message "A network profile already exists do you want to use it?"

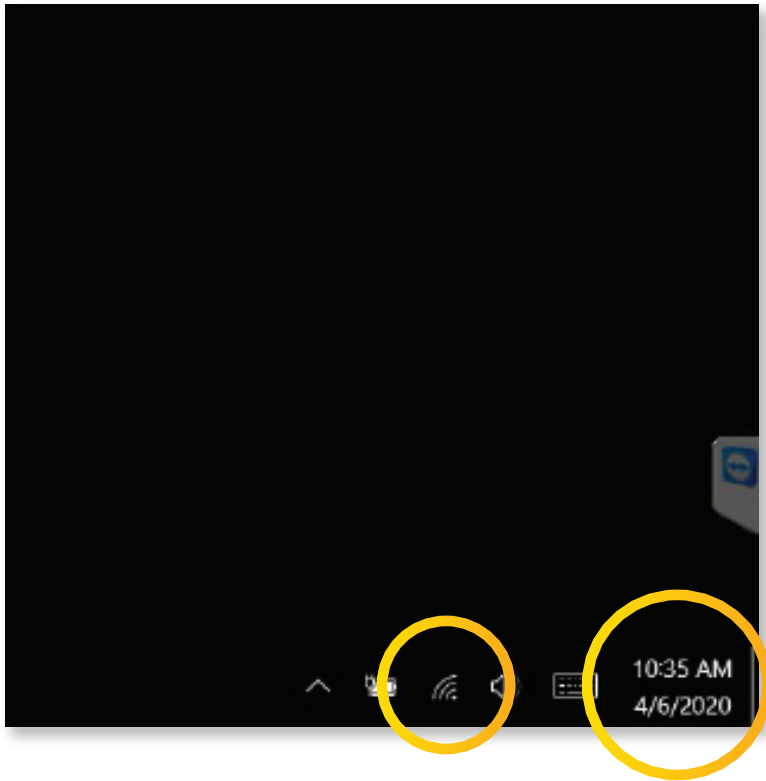
**Yes** – will try to connect with the last known password.

**No** – will prompt you to reenter the password as it may have changed.



5. If that did not work, tap the bottom left hand corner of the Statsafe login screen here.





6. That will take you to the Windows home screen.
7. In the bottom right you can choose the Wi-Fi/Ethernet connection icon and check for a connection.
8. Also, check the date and time to make sure they are correct. They must be current for the cart to communicate.

9. If the cart is on Ethernet, you will see this computer screen icon with a plug shown.
10. If the cart still will not communicate or does not see any Wifi/ Network connections, complete a hard re-boot.
11. Press and hold the power button until the screen goes completely blank. Do not slide to power off.
12. Let the tablet rest for 30 seconds.
13. Press and hold the power button to the count of 3, release and let it re-boot.
14. Once the tablet boots back up, it should see all internet connections available and will probably re-join the one it was previously set to.
15. Launch the StatSafe application.

