



PHOENIX
MEDICATION MANAGEMENT SOLUTIONS

Client Success Story

“ StatSafe has become an integral part of SilverMed's operations. With its reliable system, SilverMed virtually eliminates the need for stat deliveries.

Jeff Rogers, our sales representative, and Malia Ritz, our StatSafe technician, provide top-notch support! ”

Charles Porter, CEO, SilverMed



Long-term care pharmacy, pharmacy services, pharmacy consulting services, technology-enabled medication management

BACKGROUND:

SilverMed Pharmacy Services, based in central Texas, serves skilled nursing facilities up to 475 miles away—requiring over seven hours of travel by vehicle courier. During the planning stages, CEO Charles Porter thoroughly evaluated all major medication management dispensing systems. Phoenix's StatSafe was chosen from the outset due to its superior functionality and reliability.

CHALLENGES:

Launching a new pharmacy to serve skilled nursing facilities posed several operational challenges:

- **Reliability & Dependability:** SilverMed needed a robust system capable of ensuring safe and timely medication storage and retrieval, especially given the long distances involved.
- **Stat Dose & First Dose Management:** Ensuring that medications were readily available upon patient arrival was a top priority.
- **Minimizing Emergency Runs:** The goal was to reduce costly and time-consuming stat med runs.
- **Advanced Reporting Needs:** CEO Charles Porter required custom reporting capabilities to track key performance metrics and optimize operations.

OUR SOLUTION:

SilverMed implemented a range of StatSafe systems with StatCubes across the facilities it serves. This technology-driven solution provided:

- **Comprehensive Medication Management:** StatSafe efficiently manages all emergency and first-dose medications.
- **Operational Efficiency:** Facilities, even those located more than seven hours away, are effectively serviced with just one daily delivery.
- **Reduced Stat Runs:** StatSafe has streamlined medication access, virtually eliminating the need for stat deliveries.
- **Space Optimization:** Unlike other systems requiring auxiliary cabinets, StatSafe's compact and efficient design fits seamlessly into facility medication rooms.
- **Enhanced Reporting Capabilities:** The StatSafe system's adaptable reporting features allowed SilverMed to develop unique performance metrics, benefiting both internal operations and the broader StatSafe user community.

OUTCOME:

By integrating Phoenix's StatSafe system, SilverMed Pharmacy Services has achieved a high level of efficiency and reliability in medication management. The partnership has not only enhanced patient care but also set new standards in pharmacy operations, benefiting facilities and their residents alike.