

STATSAFE

Automated Medication Dispensing System

By  PHOENIX



Verification of Controlled Substance and Dangerous Drug Orders Prior to Dispensing Purpose



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Verification of Controlled Substance and Dangerous Drug Orders Prior to Dispensing Purpose

To promote regulatory compliance, improve patient safety, and reduce opportunities for medication diversion, Phoenix LTC recommends that each StatSafe dispense be supported by verification that a valid medication order exists before access is granted.

Best Practice

For Schedule II–V controlled substances and other dangerous drugs, the pharmacy should ensure a valid prescription or medication order is on file before authorizing dispensing from StatSafe.

When StatSafe is integrated through an HL7 interface, the system automatically confirms that an active medication order exists. This eliminates the need for nursing staff to contact the pharmacy to obtain an authorization code before dispensing, improving workflow while supporting compliance.

If StatSafe does not detect a valid medication order, the system prompts nursing staff to contact the pharmacy before access is granted. This prompt serves as a compliance checkpoint, requiring the pharmacy to verify the existence of a valid prescription or resolve any documentation issues before medication is dispensed.

Benefits

- Supports compliance with DEA regulations, applicable state Board of Pharmacy requirements, and pharmacy policies.
- Confirms a valid medication order before dispensing.
- Reduces the potential for unauthorized dispensing and medication diversion.
- Encourages timely identification and resolution of missing or incomplete medication orders.
- Improves nursing workflow by eliminating unnecessary authorization requests when a valid order has already been verified through the HL7 interface.
- Maintains a secure, auditable dispensing process while improving operational efficiency.

By automatically verifying prescription orders through the HL7 interface and prompting pharmacy verification only when no valid order exists, StatSafe helps pharmacies strengthen compliance, improve patient safety, and reduce opportunities for medication diversion while streamlining medication access for nursing staff.